

Student FAQs

Can I request an additional copy of my certificate?

** Due to the current situation MyUniHub is operating a limited online service. While we won't be able to provide replacement certificates or original transcripts we can provide interim student statements confirming your course, dates studied and award gained if applicable.

The MyUniHub desks are closed so we are unable to see students face to face or take telephone queries at this current time. Please contact us at myunihub@swansea.ac.uk or contact us on Live Chat here:

<https://myuni.swansea.ac.uk/>

Due to issues of security, duplicate certificates are not provided however certified copies of certificate can be issued. In order to obtain a certified copy, students shall be required to provide a photocopy of the original document to myunihub@swansea.ac.uk which will then be certified as a true copy by the University. An administrative charge of £10 shall be charged for this service (up to 5 certified copies). This fee will also cover the postal charges of first class mail or air mail.

Unique solution ID: #1517

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Last update: 2020-05-15 11:57