

## Student FAQs

### Can I request official copies of my transcript or certificate?

\*\* Due to the current situation MyUniHub is operating a limited online service. While we won't be able to provide replacement certificates or original transcripts we can provide interim student statements confirming your course, dates studied and award gained if applicable.

The MyUniHub desks are closed so we are unable to see students face to face or take telephone queries at this current time. Please contact us at [myunihub@swansea.ac.uk](mailto:myunihub@swansea.ac.uk) or contact us on Live Chat here: <https://myuni.swansea.ac.uk/>

Yes, there is a £10 administration fee for a copy of a transcript. We can do certified copies of your certificate in order to obtain a copy please see above.

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