

Student FAQs

How do I pay for a new transcript/certificate?

** Due to the current situation MyUniHub is operating a limited online service. While we won't be able to provide replacement certificates or original transcripts we can provide interim student statements confirming your course, dates studied and award gained if applicable.

The MyUniHub desks are closed so we are unable to see students face to face or take telephone queries at this current time. Please contact us at myunihub@swansea.ac.uk or contact us on Live Chat here: <https://myuni.swansea.ac.uk/>

You can pay for your transcript in person at MyUniHub reception on Singleton or Bay campus, or pay by card over the phone by calling 01792 606000 between the hours of 9am-4pm.

Unique solution ID: #1537

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Last update: 2020-06-18 13:08