

## Student FAQs

### How do I submit a complaint about a member of University staff/department/student/external party?

This depends on the severity of the complaint and how you want to proceed. The University has a Dignity

at Work and Study policy which provides detail about the steps to follow. The policy can be found

here:

<https://www.swansea.ac.uk/jobs-at-swansea/equality-and-diversity/dignity/>

Guidelines are available here:

<https://www.swansea.ac.uk/campuslife/guidelines-feedback-complaints/>

Independent advice can be sought from the Student's Union.

<https://www.swansea-union.co.uk/support/advicesupportcentre/eduwork/>

Unique solution ID: #1552

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Last update: 2020-07-07 11:25