

# IT Services

## I can't send or receive emails. What should I do?

Firstly, please check <http://www.swansea.ac.uk/status/> for the latest status updates for email. If the email service status is online and working normally but you are still unable to access email, please contact Customer Services for further assistance - either in person at the Information Desk in the Bay or Singleton Libraries, phone 01792 (29) 5500, or [online via the Service Desk](#).

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