

# Accounts

## I cannot log in to my Intranet/Blackboard account. Is something wrong?

Please check the ISS Service Status page for updates on any known IT issues: <http://www.swansea.ac.uk/status>

If you are having problems, please contact the Customer Services Team at the Information Desk in the Singleton and Bay Libraries, by phone 01792 295500, by e-mail [customerservice@swansea.ac.uk](mailto:customerservice@swansea.ac.uk) or via the Service Desk: <https://servicedesk.swansea.ac.uk/>

Please note that the Customer Service Team are unable to change any passwords over the phone or by e-mail.

Unique solution ID: #1590

Author: Paul Johns

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